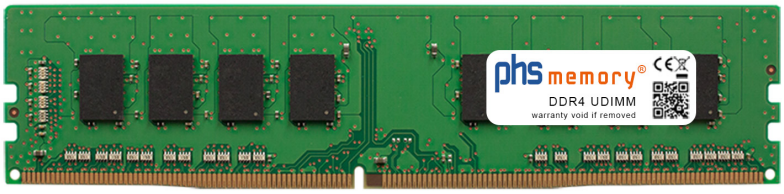
16GB Computer memory DDR4 for Captiva Power Starter R62-389 TFT Bundle UDIMM



phs memory®

42,27 EUR
plus VAT
50,30 EUR
incl. VAT

in magazzino
https://www.phs-memory.it
Version: 28.08.2025 10:51

Your benefits

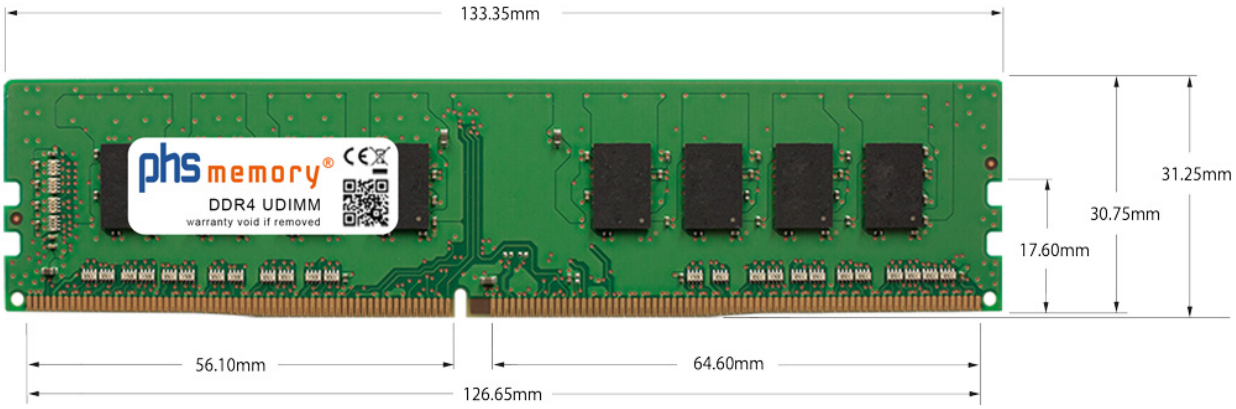
- verified quality memory
- 5 years warranty
  Warranty details see last page
- 100% compatible
- free support on our hotline
- fast delivery

PHS-memory® - computer memory with 100% quality

- many years of IT competence
- Free support for optimal configuration and product selection
- High availability through professional warehouse management
- Fast delivery in throughout Europe
- Short response times and professional order processing due to full digitalization throughout the entire process with complete traceability
- Incoming goods inspection include checks of the DRAMs, PCBs and the programmed SPDs in order to exclude possible errors (Controlled BOM).
- PHS-memory® brand memories guarantee 100% compatibility to the specified system.
- PHS-memory® memories can be used together with existing memories in the device - depends on to the configuration rules of the system.
- The "fallback option" in the SPD of PHS-memory® allows DRAMs with higher clock rates to be operated together with older memory modules with lower clock rates within the system.
- Products with unique serial number for service and warranty
- Pre-sales and after-sales support by technically trained personnel

Copyright: PHS-electronic gmbh 2025

Memory Specification



Memory size	16GB
Memory technology	DDR4
ECC support	no
JEDEC Norm	PC4-25600-U
Type	UDIMM (Non-ECC unbuffered)
Number of pins	288 Pin DIMM
Memory data transfer rate	3200MHz @ CL22
Voltage	1,2 Volt
Speciality	-
Board dimensions	133,35 x 31,25 (LxB mm)
Operating temperature	0° C - 85° C
Storage temperature	-40° C - +95° C
RoHS compliant	yes
SKU	SP492718
EAN	4067488565854

Note: The module specified in this datasheet is one of several possible configurations available under this part number.
Some details may differ from the specifications described here and the illustration, but have no negative influence on the functionality.

Copyright: PHS-electronic gmbh 2025

System Specifications

The memory is 100% compatible with this sytem:

System manufacturer	Captiva
Device type	Desktop
Device family	Power Starter
Device series	R62 Serie
Device name	Power Starter R62-389 TFT Bundle
Standard memory	8GB
Maximum memory*	64GB
Number of memory sockets	2

* The specifications for the maximum memory upgrade may differ from those of the manufacturer Captiva. Often the information given in the manual for the maximum memory upgrade is not up to date. New memory technologies, bios updates or newer software versions often allow the use of memory modules with a higher capacity than specified by the manufacturer with the same performance and stability.

Information on memory installation

- Turn off the system
- Remove the plug of the power supply unit (if connected)
- Remove the battery, according to the user manual of the system
- Always ground yourself before touching electronic components
- Protect the memory module from static voltages:
  - Do not touch the gold pins of the memory module
  - Only touch the sides of the memory module
  - Use a grounding strap and/or ESD glove if possible

General installation instructions are supplied by E-Mail.

Copyright: PHS-electronic gmbh 2025

Further memory options for Captiva Power Starter R62-389 TFT Bundle

Size	SKU	Technology	Type	Number of pins	Brand	Reference no.
8GB	SP492717	DDR4	UDIMM (Non-ECC unbuffered)	288 Pin DIMM	PHS-memory®	
16GB	SP492718	DDR4	UDIMM (Non-ECC unbuffered)	288 Pin DIMM	PHS-memory®	
32GB	SP492719	DDR4	UDIMM (Non-ECC unbuffered)	288 Pin DIMM	PHS-memory®	

PHS-memory® warranty

Every PHS-memory® is equipped with a 5-years-warranty of perfect operation. If the RAM module is defective or fails within 5 years of purchase when used properly, you will receive an appropriate RAM module free of charge. If a suitable memory module is no longer available, we will refund the purchase price.
For more information on warranty and service please visit https://www.phs-memory.it/-W5Y

5 Jahre Garantie

Contact Information

PHS-electronic gmbh
- www.phs-memory.it -
Karl-Götz-Str. 5
97424 Schweinfurt
Germania

Phone: +49 9721 784678
E-Mail: info@phs-memory.it
Web: www.phs-memory.it

All information without guarantee. Technical changes and errors excepted. You can find current price information in our online shop at https://www.phs-memory.it

Copyright: PHS-electronic gmbh 2025